



BEV PETTIT

Photography

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We take great care to ensure that all artwork purchases arrive safely. However, at times unfortunate things happen that are beyond our control and there's a chance your order could arrive imperfect. In such cases, we require that any damage claims must be filed within 48 hours days of receiving your delivery, otherwise we cannot make a claim with our shipment carrier and thus cannot assume responsibility. Please open and inspect your order immediately upon receipt and if there's an issue, carefully follow these instructions:

1. When the shipment arrives, examine the outside of the box and please note any visible damage when you sign for it.
2. If damaged, take a picture of the outside of the box before you open it.
3. Open the package and take pictures of all damage points.
4. Send all photos and your contact information to bev@bevpettit.com with the subject line "Damage – Order #."

RETURNS

Custom prints are made to your specifications. There will be no refunds or exchanges on custom prints.

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