



BEV PETTIT

Photography

REFUND & RETURN POLICY

Due to each piece being custom ordered, produced and printed, all sales are final with no refunds or returns or exchanges available. If you receive something that is damaged please see our damage policy below.

Damages / Issues

We take great care to ensure that all artwork purchases arrive safely. However, at times unfortunate things happen that are beyond our control and there's a chance your order could arrive imperfect. In such cases, we require that any damage claims must be filed within 48 hours days of receiving your delivery, otherwise we cannot make a claim with our shipment carrier and thus cannot assume responsibility. Please open and inspect your order immediately upon receipt and if there's an issue, carefully follow these instructions:

1. When the shipment arrives, examine the outside of the box and please note any visible damage when you sign for it.
2. If damaged, take a picture of the outside of the box before you open it.
3. Open the package and take pictures of all damage points.
4. Send all photos and your contact information to bev@bevpettit.com with the subject line "Damage – Order #."

For any questions or concerns, please contact us at bev@bevpettit.com.